himapriyalantz@gmail.com

EDUCATION

Bachelor of Science in Web and Database Administration
CENTRAL WASHINGTON UNIVERSITY | 2014

CORE SKILLS

- Executive Governance & Operating Models (weekly, monthly, quarterly cadences)
- IT Portfolio Oversight: health, dependencies, risk, and compliance
- Risk & Dependency Management
- End-to-End Testing & UAT Leadership
- Executive Dashboards, Narratives & Board-Ready Briefings
- Inception & Workshop Facilitation | Training & Coaching

HOBBIES

Spending time with family, reading, cooking and *not* folding laundry.

HIMA PRIYA LANTZ

CHAOS COORDINATOR | PROGRAM MANAGER

https://www.linkedin.com/in/priyamareedu/

PROFESSIONAL SUMMARY

Technical & Business Operations Program Manager with 10+ years leading enterprise initiatives. Skilled at bringing structure to ambiguity, driving disciplined operating models, and aligning technology, finance, compliance, and risk stakeholders. Known for customer-first delivery, governance, and communication that elevate organizational maturity in regulated environments.

EXPERIENCE

SENIOR TECHNICAL PROGRAM MANAGER II
NORDSTROM | 2021- PRESENT

- Enterprise Governance & Operating Rhythms: Designed and implemented cross-workstream governance that creates structured cadences, transparency and accountability across 20 concurrent programs.
- Leadership Enablement: Boost executives capacity by triaging escalations, streamlining delivery, and providing frameworks for reporting, testing, and milestone management.
- Cultural Leadership: Facilitated and created curriculum for multiple all-day training sessions with peers on how to bring cross-functional alignment. Took pride in mentoring individuals quarterly & weekly.
- Transformation & Cross-Functional Alignment: Facilitated workshops to drive multi-year program roadmaps by front-loading discovery, identifying gaps and dependencies across multiple organizations.
- Omnichannel Enablement: Managed multiple omnichannel initiatives with engineering and product leads such as—Sequoia credit transformation, marketplace enablement, point of sale modernization, AI styling and exploration.
- Vendor Management: Cultivated partnerships with multiple vendors—Microsoft, TD Bank, Worldpay, Fiserv, and more.
- Advanced through multiple roles at Nordstrom since 2016, from Engineer I → Engineer II → Technical Program Manager II → Senior Technical Program Manager, reflecting consistent performance and leadership growth.

MSSQL AND IIS ADMIN
INTEL CORPORATION | 2015-2016

MEDIA & WEB DEV. ASSOCIATE
BECU | 2014

RESNET APPRENTICE
CENTRAL WASHINGTON UNIVERSITY | 2013-2014